

## **GUARANTEE CONDITIONS DENFIT**

When the Denfit devices were developed, the intention was to create products for public spaces, where user friendliness and resistance to vandalism are combined as well as possible. The result is a series of high quality, low maintenance devices, on which a guarantee can be provided with proper use and timely maintenance.

Proper use means that only fitness exercises are performed, by 1 person at the time.  
Timely maintenance relates, in particular, to point 1.

The following guarantee terms apply:

1. 2 year guarantee on moving/rotating parts
2. 10 year guarantee on the powder coating\*
3. 10 year guarantee on the stainless steel parts\*\*
4. 5 year guarantee on the thermal zinc work
5. Lifetime guarantee on the construction of all parts
6. 3 year guaranty on the rubber floor parts
7. 15 year guarantee on the wooden Robinia posts

\* The standard coating has a grade C3/C4.

For locations less than 5 km from the (ocean) coast and in airport vicinities or industrial areas with a lot of emissions, so called C5 category environment, the guarantee on the coating is 5 years unless C5 protection is chosen. This means an extra, thick finish layer of powder coating.

\*\*This guarantee is not valid for locations less than 5 km from the coast and in airport vicinities or industrial areas with a lot of emissions. For these locations, a guarantee term of 5 years is applicable, unless C5 protection is chosen. This means that stainless steel 316 will be used instead of the standard 304. With both types of material, discoloration can occur in the environments mentioned above.

For deliveries outside the Netherlands the guarantee only covers the supply of parts.

Outside guarantee are defects that occur completely or partly because of the following:

- A. not taking into account the user and maintenance instructions (see Maintenance Instructions and Appendix A and B in the service manual)
- B. any other than normal usage
- C. normal wear
- D. not taking into account the installation instructions in the Service Manual
- E. incorrect installation or repair by the owner or other party
- F. application of any government regulation with regard to the quality of the used materials
- G. vandalism
- H. modifications of the product for which Denfit has not granted permission
- I. weather conditions that cannot be foreseen by Denfit
- J. installation on non-Denfit installation frames
- K. consequential damages