

OMNITECH WARRANTY

Certification - Standards

All Omnitech structures are manufactured to comply with AS 4685 Parts 1-6, 2021 and AS/NZS 4486.1

Accident Policy

Public liability insurance/product liability insurance for up to \$20,000,000.

Warranty

If any defects found on play equipment that are not due to vandalism, negligence, lack of proper maintenance (as per Omnitech Maintenance Manual), accidental damage, abuse, incorrect installation by customer or normal wear and tear, then Omnitech Playgrounds will repair or replace at our discretion the defective part/s at no cost to the customer for the part or parts themselves. Warranty specifically excludes freight costs or installation costs or charges relating to the defective part/s. Warranty does not cover aesthetic issues. Omnitech Playgrounds has a 6 Month defects warranty on all installations, shall it be deemed incorrectly installed by an independent auditor, if installation has been carried out by an Omnitech trained installer. Warranty only applies to Genuine Omnitech products purchased from us.

All products are guaranteed against structural or manufacturing defects as follows:

POSTS: Warranted for 10 years from date of warranty against structural failure due to faulty material or workmanship.

ROPES: Warranted for 12 months from date of warranty against structural defects.

PLASTIC ACCESSORIES: Warranted for 5 years from date of warranty against structural defects.

TIMBER: Warranted for 5 years from date of warranty against structural defects.

MOVING PARTS: Warranted for 2 years from date of warranty against structural defects.

STAINLESS STEEL (MARINE GRADE): Warranted for 10 years from date of warranty against structural defects.

DECKS AND STATIC METAL PLAY ACTIVITIES: Warranted for 10 years from date of warranty against structural defects.

DELUXE STEEL (ALUMINIUM DECKS & POSTS): Warranted for 10 years from date of warranty against structural defects.

SPRINGS: Warranted for 2 years from date of warranty against breakage.

Proof of purchase & date of purchase will be required at time of warranty claim

Inspection and Maintenance

It is important that all playground and play equipment is maintained and inspected in compliance with the 'Omnitech Maintenance Manual'. The frequency of inspection and the elements to be inspected is determined by the type of equipment, the surrounding area and local risk factors. An inspection frequency plan should be devised for each individual playground and changed where necessary to cater for; the amount of usage; age of users; amount of vandalism in the area; material used for main structures; age of equipment; type of surfacing used; supervision in the area; and climate condition. Where hazards are identified, corrective action shall be initiated.

Stainless & Deluxe Steel components are best maintained by regularly washing down with household detergent and water. In high salinity environments, wash every 3 months, elsewhere every 6 months. Check for corrosion, particularly at welded joints, and if apparent then remove rust, apply suitable primer and finish with touch up paint.

Timber components are best maintained by regular restaining. In high traffic areas, restain on a yearly basis, elsewhere every 24 months. All timber components are either a light or dark stain.

Light: Quantum Old Gold Premium

Dark: Quantum Walnut Premium

In accordance with the Australian/New Zealand Standards and the Omnitech Maintenance manual all items of equipment will require 3 levels of inspection:

Comprehensive Inspection (Post Installation/Annually)

Comprehensive inspections should be carried out at intervals of not greater than 12 months. These inspections should involve checking the overall stability of the equipment, footings, surfacing, structural integrity, corrosion/rotting, etc... It is also important to check the safety of any changes made due to repairs/replaced components.

Operational Inspection (1 to 3 Monthly)

Operational inspection is a more detailed inspection to check the operation and stability of the equipment, especially for any wear (e.g. components where wear could be expected such as bearings and any moving joints). Operational inspections should be carried out every 1 to 3 months.

Routine Visual Inspection (Daily/Weekly)

The routine visual inspection is required to identify obvious hazards that may result from vandalism, use or weather conditions (e.g. damaged parts, broken bottles and loss of soft surfacing). Routine inspections may be necessary each day for loose fill surfacing or for equipment in a playground subject to heavy use or vandalism.

NOTE: The 'Authorized Representative' and distributor of Omnitech playgrounds for: QLD, NSW and NT is Austek Play; ACT is The Playground People

Omnitech Playgrounds reserve the right to change this warranty document with no notice.