

WARRANTY INFORMATION : INDUSTRIAL BY NATURE

1. Exclusive Product subject to warranty

(a) The standard products are specified as follows;

- CUMULUS
- BOULDERING
- BALLDERING
- CUBIX
- INFINITY
- FUSION / STRIKER

2. Warranty

(a) IBN provides a limited warranty to defective works.

(b) This includes a **1 year warranty** for;

- Defective componentry on stock installation.
- Defective material (polyester holds).
- Defective surface finishes (paint).

(c) This includes a **10 year warranty** on;

- Defective material (plastic, stainless steel, mild steel).

(d) This includes a **3 year warranty** on;

- Defective surface finishes (Powdercoat, HDG).
- Defective workmanship.
- Defective material (HPL).

(e) The warranty does not cover product abuse, neglect, vandalism, product use outside the intended, change of mind, freight damage by any third party or damage by any third party including Austek Play. Warranty does not cover expected wear and tear and claims that do not reduce;

- performance of the product.
- safety to user or general public.